

SERVICE ANIMALS AT A GLANCE



Service animals are specially trained dogs.

When in doubt ask the two questions allowed by law:

Is this a service animal needed because of a disability?

What task or work is the animal trained to perform?

Service animal tasks may include: guiding, hearing, balancing, retrieving, alerting, etc.
Being a comforting presence is not a task. Emotional Support Animals don't have access rights.
You cannot require: ID cards, paperwork, vests, patches or badges

What CAN'T you do?

Deny a service dog handler access because of fear of dogs, allergies, or your religious beliefs

Deny a service dog handler access because other patrons don't wish to be seated near a dog

Treat a service dog handler less favorably by limiting their access to any part of your establishment where other patrons are allowed

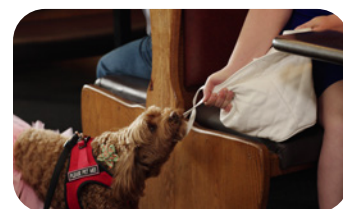
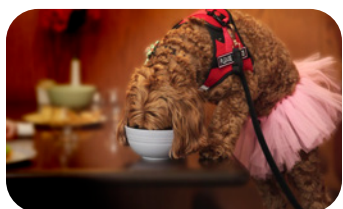
Require a service dog handler to give advanced notice of their attendance

Charge fees because of the presence of a service dog

What CAN you do?

You may ask a handler to remove ANY dog that is not under control or poorly behaved.

e.g.: barking, growling, lunging, jumping on tables, sitting on chairs, wandering away from the handler, having repeated accidents



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